American Network Exchange, Inc. d/b/a AMNEX

P.S.C. Ky. No. 1 Telephone

AMERICAN NETWORK EXCHANGE, INC.

REGULATIONS AND CHARGES APPLYING TO

TELECOMMUNICATIONS SERVICES

TO LOCATIONS WITHIN THE STATE OF KENTUCKY

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

MAY 14 1991

PURSUANT TO 807 KAR 5:011.

SECTION 9 (1)

PUBLIC SERVICE COMMISSION MANAGER

Date of Issue: June 3, 1991 Date Effective: May 14, 1991

Issued by:

Steven Chrust, President 100 W. Lucerne Circle Orlando, Florida 32801

407-246-1234

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Orlando, Florida 32801

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Amy S. Gross, Vice President - Regulation Service Commission MANAGER

100 W. Lucerne Circle, Suite 100

TARIFF FORMAT

A. Sheet Numbering

Numbers appear in the upper-right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between existing sheets with whole numbers, a decimal is added. For example, the first sheet added between sheets 34 and 35 would be 34.1.

B. Sheet Revision Numbers

Revision numbers also appear in the upper-right corner of the sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised sheet 34 cancels the 3rd revised sheet. Consult the check sheet for the sheet currently in effect.

C. Paragraph Numbering Sequence

There are five levels of paragraph coding. Each level of coding is subservient to the next higher level of coding.

- 2.
- 2.1.
- 2.1.A.
- 2.1.A.1.
- 2.1.A.1.a.

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BY: <u>Closed Stalle</u>
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REFERENCE SHEET

Concurring Carriers None

Connecting Carriers

None

Other Participating Carriers

None

EXPLANATION OF SYMBOLS

C - Changed regulation

D - Deleted text or Discontinued service or rate.

I - Increased rate.

M - Moved text from another Tariff location.

New text

R - Reduced rate.

T - Text changed without change to any rate or regulation.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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SECTION I

1. Technical Terms and Abbreviations

1.1. Definitions

Certain terms used throughout this Tariff are defined as follows:

A. Access Line

A local exchange carrier provided transmission path which connects a customer location to the Carrier's terminal location or switching center.

В. Application for Service

A standard order form which includes all pertinent technical, and other descriptive information which will enable the Carrier to provide the communication service as required.

Authorization Code

A numerical code, one or more of which are available to a Customer or Subscriber to enable him to identify individual users or groups of users on his account and to internally allocate the costs of his service accordingly.

Authorized User D.

A person permitted by a Customer or Subscriber to use or communicate over such services or facilities as may be provided pursuant to this Tariff.

E. Automatic Dialing Device

OF KENTUCKY **EFFECTIVE**

PUBLIC SERVICE COMMISSION A device provided by the Carrier which when attached to Customer's or Subscriber's telephone equipment, dials the Carrier's facilities, emits an authorization code, and forwards the number which the authorized user is calling to the Carrier's facilities.

MAY 1 4 1991

PURSUANT TO 807 KAR 5:01 Billing Cycle

SECTION 9 (1) Manufally a monthly period used as the basis for recurring PUBLIC SERVICE COMMISSION MANAGER harges or usage requirements.

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Technical Terms and Abbreviations (Cont'd)

1.1. Definitions (Cont'd)

Carrier G.

American Network Exchange, Inc. ("AMNEX"), unless the context indicates otherwise.

Commission Η.

The Kentucky Public Service Commission

I. Company

American Network Exchange, Inc. ("AMNEX"), unless the context indicates otherwise.

J. Customer

Any individual, partnership, association, trust, corporation, cooperative or governmental agency or other entity which utilizes the services provided by the Carrier on a subscription basis. A Customer, as set forth herein, is responsible for the payment of charges and for compliance with all terms of Carrier's tariff.

Customer Provided Equipment Κ.

Terminal Equipment or facilities provided by persons other then Carrier and connected to Carrier services and/or facilities. The Customer or Subscriber, not the Carrier, shall be responsible for compliance with FCC Rules, 47 C.F.R. Part 68, and for all maintenance of such equipment and/or facilities.

Dialed Access L.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

An arrangement whereby a Customer uses the public switched network facilities of a local exchange telephone company to access the terminal of the Carrier.

MAY 14 1991 M. Dedicated Access Service

SECTION 9 (1)

George Faller

PURSUANT TO 807 KAR 5:011. An arrangement whereby the customer accesses the facilities between the Customer's premises and the _Carrier's point of presence (or a Specialized PUBLIC SERVICE COMMISSION MANAGER Common Carrier from whom the Carrier has acquired service).

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Technical Terms and Abbreviations (Cont'd) 1.1. Definitions (Cont'd)

N. Direct Access

An arrangement whereby a Customer uses facilities other than the public switched network facilities of a local exchange telephone company to access the Carrier's point of presence.

0. Local Access Transport Area (LATA)

A geographic area established pursuant to the AT&T/Bell System Plan of Reorganization developed under the Modified Final Judgment that defines the boundaries for provision and administration of services as between Bell operating companies, AT&T and other interexchange carriers.

Local Exchange Carrier (LEC) P.

A telephone company which furnishes local exchange services.

Message Telecommunications Service (MTS) Q.

A measured, duration and distance sensitive switched access service.

R. Premises

The space designated by a Customer or Subscriber as its place or places of business for provision of service, whether for its own communications needs or for its Authorized Users.

s. Subscriber

OF KENTUCKY EFFECTIVE

Any individual, partnership, association, trust, PUBLIC SERVICE COMMISSION corporation, cooperative or governmental agency or other entity that makes telephones available to Authorized Users for the placement of telephone calls using the operator services provided by the A Subscriber, as set forth herein, is Carrier. Carrier's tariff relating to operator services.

PURSUANT TO 807 KAR 5:011. responsible for the compliance with all terms of

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SECTION 9 (1) Elina falle PUBLIC SERVICE COMMISSION MANAGER

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SECTION II

2. Rules and Regulations

2.1. Undertaking of the Carrier

2.1.1. <u>Scope</u>

The Carrier is a reseller providing intrastate communications services to Customers and Authorized Users for their direct transmission of voice, data and other types of telecommunications within the Commonwealth of Kentucky.

2.1.2. <u>Limitations</u>

- A. The services provided pursuant this tariff are offered subject to the availability of facilities and the other provisions of this tariff.
- B. The Carrier does not undertake to transmit communications or messages, but rather furnishes facilities, service and equipment for such transmissions by the Customer or Authorized User.
- C. The Carrier retains the right to deny service to any Customer or Subscriber who repeatedly fails to comply with the rules and regulations of this tariff, or other applicable rules, regulations or laws.

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2. Rules and Regulations (Cont'd)

2.2. Liabilities of the Carrier

- 2.2.1 <u>Exclusivity of Allowance in Absence of Gross Negligence or Willful Misconduct</u>
 - Α. Apart from the interruption allowances described in Section 2.5.6, no liability of any nature whatsoever, including but not limited to consequential damages, shall attach to the Carrier for damages arising from errors, mistakes, omissions, interruptions, or delays of the Carrier, or its agents, servants or employees, in the course of establishing, furnishing, rearranging, moving, terminating, or changing regulated or non-regulated service or facilities (including the obtaining or furnishing of information in respect thereof with respect to the Subscribers Authorized Users of the service or facilities) in the absence of gross negligence or willful misconduct.
 - B. The Carrier is not liable under any circumstances for:
 - any act or omission of any underlying carrier or local exchange telephone company or its agents, servants employees; for any provider of connections, equipment, facilities, or service other than the Carrier or its agents, servants or employees; for any act or omission of any person or entity owning telecommunications facilities used by the Customer in conjunction with Carrier's service; or for culpable conduct of the Customer, its agents, servants, employees, invitees, Authorized Users, or guests, or failures of equipment, facilities or connections provided by the Customer;

omissions,

errors, delays, defects in transmission,

or failure to transmit, when caused by acts of God, fire, war, riots, Government

authorities, or other causes beyond the

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SECTION 9 (1)

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interruptions,

Rules and Regulations (Cont'd) Liabilities of the Carrier (Cont'd)

C. The Carrier's sole obligation in the event of a service interruption is to use its best efforts to restore the service.

2.2.2 <u>Indemnification</u>

- A. Carrier shall be indemnified and held harmless by the Customer and Subscriber against:
 - 1. claims for libel, slander, infringement of patent or copyright or unauthorized use of any trademark, tradename, or service mark arising out of the material, data information, or other content transmitted over the Carrier's facilities; and
 - 2. All other claims arising out of any act or omission of the customer in connection with any service provided by Carrier.
- В. Carrier shall not be liable for, and the Customer or Subscriber indemnifies and holds Carrier harmless from any and all loss, claims, demands, suits, or other actions, or any liability whatsoever, whether suffered, made, instituted, or asserted by the Customer or Subscriber or by any party or persons, for a personal injury to, or death of, any person Oor persons, and for any loss, damage, defacement, or destruction of the premises of the Customer or Subscriber or any other property, whether owned by the Customer or Subscriber or others, caused or claimed to have caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment, wiring provided by Carrier where such installation, operation, failure to operate, maintenance, condition, location, or use is not the direct result of the Carrier's negligence. No agents or employees of other Carriers shall be deemed to be agents or employees of the Carrier.

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SECTION 9 (1)

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2. Rules and Regulations (Cont'd)

- 2.3 Obligations of the Customer or Subscriber
- Customers or Subscribers assume general responsibilities in connection with the provisions use of Carrier's service. responsibilities are described in this section. When facilities, equipment, and or communication systems provided by others are connected to Carrier's facilities, the customer assumes additional responsibilities.
- Customer is responsible for the payment of all charges for any and all services or facilities provided by the Company to Customer. The customer's monthly charges for Carrier's service are based upon the total time the Customer actually uses the service, together with his use of service options. Except where otherwise provided for in this tariff, for billing purposes, the duration of each call will be rounded off to the nearest higher minute.
- Subject to availability, the Customer or Subscriber C. may use Account and/or Project codes to identify the users groups on his account and to allocate the cost of his service accordingly. The numerical composition of such codes shall be set forth by Carrier to assure compatibility with Carrier's accounting and automation systems and to avoid duplication of Account and/or Project Codes.

Nothing herein, or in any other provision of this tariff, or in any marketing materials issued by the Carrier shall give any person any ownership interest or proprietary right in any particular code issued by Carrier; provided, however, that a customer that continues to subscribe to Carrier's services will be provided a replacement code in the event such Customer or Subscriber's initial code is canceled.

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The Customer or Subscriber shall reimburse the Carrier for damages to the Carrier's facilities caused by any negligence or willful act or acts on the part of the Customer or Subscriber and/or any Authorized User as may be determined by a court PURSUANT TO 807 KAR 5:011 receipt of payment for the damages, Carrier will having jurisdiction over the parties. After cooperate with the Customer or Subscriber in prosecuting a claim against any third party causing the damage.

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2. Rules and Regulations (Cont'd)

2.3 Obligations of the Customer or Subscriber (Cont'd)

- E. The Customer or Subscriber shall pay and hold the Carrier harmless from the payment of all charges of local exchange carriers or other entities for telecommunications services and/or facilities connecting the Customer or Subscriber and the Carrier.
- F. In the event suit is brought, or an attorney is retained by the Carrier to collect any bill or enforce the terms of this tariff, the Customer or Subscriber shall be responsible for payment of all reasonable attorney's fees, court costs, costs of investigation and any and all other related costs and expenses incurred by the Carrier, in connection therewith.

2.4. Service Orders

The Customer or Subscriber must place a service order with the Carrier to initiate, cancel or change the services provided pursuant to this tariff. All service orders must be in writing and provide the following information:

- A. Customer or Subscriber's name(s), telephone number(s) and address(es). In the case of a corporation or partnership, a designated officer or agent shall be named as the contact person for such corporation or partnership.
- B. Name(s), address(es) and telephone number(s) of person(s) to whom notices, from the Carrier to the Customer or Subscriber, shall be addressed, if different from (A) above.
- C. The amount of switched access or toll service usage the Customer was billed for the three (3) months immediately preceding the request for service if such information is applicable and available.

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Rules and Regulations (Cont'd) 2. Charges and Payments for Service or Facilities 2.5.1. Deposits

- The Carrier shall have the right to require Α. the Customer to make a deposit, prior to or at any time after provision of any service, not to exceed two twelfths (2/12) of the estimated annual bill of such Customer. The Carrier may increase the deposit of the Customer to reflect increases to the Customer's annual bill.
- Such deposit(s) shall be held by the Carrier В. to secure the payment of the Customer's bill. Such deposits(s) shall be refunded or credited to the Customer's account after twelve (12) months if, in the Carrier's judgment, Customer has established good credit.
- Interest will be paid on all sums held on C. deposit at the rate of 6 percent annually. The interest will be applied as a credit to the Customer's bill or will be paid to the Customer on an annual basis. If the deposit is refunded or credited to the Customer's bill prior to the anniversary date, interest will be paid or credited to the Customer's bill on a pro-rated basis. If the interest is not credited to the Customer's bill or paid to the Customer annually, interest will be computed by a method which will result in an amount no less than that obtained by using a middle course method between simple and compound interest in compliance with Commission Order dated October 31, 1989 in Case No. 89-057. Interest on deposits computed in this manner will accrue until credited to the Customer's bill or paid to the Customer.

Description of Payment and Billing Periods 2.5.2.

OF KENTUCKY **EFFECTIVE**

Charges for service may be applied on a PUBLIC SERVICE COMMISSION recurring and non-recurring basis. Service is provided and billed on a monthly basis. Service continues to be provided and billed on a monthly basis until canceled by the Customer in writing on not less than three working days notice or the notice period specified in the contract between the Carrier and the Customer PURSUANT TO 807 KAR 5:011 for the service, whichever is greater.

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2. Rules and Regulations (Cont'd)

2.5 Charges and Payments for Service or Facilities (Cont'd)

2.5.3. Payment and Late Payment Charge

- Payment will be due upon receipt. Α. Commencing 16 days after rendition of the bill, a late charge of 1.5% per monthly billing period will be applied to all amounts (Unless a different rate is past due. prescribed by law in which event at the highest rate allowable by law.)
- In addition to all recurring, non-recurring, В. minimum, usage or special charges, Authorized Users shall also be responsible for and shall pay all applicable federal, state and local taxes or surcharges, including sales, use, excise, gross earnings, and gross income taxes. All such taxes shall be separately shown and charged on bills rendered by Carrier. Sales and use taxes shall be applied to all charges and shall also be applied to all applicable gross earnings, gross revenue and gross income taxes.
- Service may be denied or discontinued at c. Carrier's discretion, for non-payment of amounts due Carrier past the due date as specified in 2.5.5. Restoration of service will be subject to all applicable installation charges.
- The charges for service are those in effect D. for the period that service is furnished. If the charges for a period covered by a bill change after the bill has been rendered, the bill will be adjusted to reflect the new charges.

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PUBLIC SERVICE COMMISSION In the event a local exchange telephone company or travel and entertainment credit card company ceases efforts to collect any amounts associated with the Carrier's charges, the Carrier may bill the Authorized User directly, and may utilize its own billing and collection procedures which shall PURSUANT TO 807 KAR 5:011. consistent with all applicable statutes, rules and regulations.

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2. Rules and Regulations (Cont'd)

2.5 Charges and Payments for Service or Facilities (Cont'd)

- 2.5.3. Payment and Late Payment Charge (Cont'd)
 - F. Collection procedures and the requirement for a deposit are unaffected by the application of a late payment charge.
 - G. The late payment charge does not apply to unpaid balances associated with disputed amounts. Undisputed amounts on the same bill are subject to the late payment charge if unpaid and carried forward to the next bill.

2.5.4. Returned Check Charge

In cases where the Carrier issues direct bills to Authorized Users or Customers, and payment by check is returned for insufficient funds, or is otherwise not processed for payment and such refusal to process is due to the customer's actions or failure to act, there will be a \$10.00 charge. Such charge will be applicable on each occasion when a check is returned or not processed.

2.5.5. <u>Suspension or Termination for Nonpayment</u>

In the event of nonpayment of any bill rendered or any required deposit, the Carrier may, 20 days after the mailing of the original bill, and after forty eight (48) hours written notice, suspend service to the Customer.

2.5.6. <u>Credit Allowances/Service Interruptions</u>

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Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in facilities or equipment owned, provided and billed for, by Carrier. A credit allowance is not applicable for any period during which Customer fails to afford access to its facilities for the purpose of investigating and clearing troubles.

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Rules and Regulations (Cont'd) 2.

- 2.5 Charges and Payments for Service or Facilities (Cont'd)
 - 2.5.6. <u>Credit Allowances/Service Interruptions</u> (Cont'd)
 - В. Credit allowances for failure of service or equipment starts when the Customer notifies Carrier of the failure and ceases when the operation has been restored and an attempt has been made to notify the Customer.
 - C. The Customer shall notify Carrier of failures of service or equipment and make reasonable attempts to ascertain that the failure is not caused by Customer provided facilities, any act, or omission of the Customer or in wiring or equipment connected to the terminal.
 - D. portions Only those of the service or equipment operation disabled will be credited.
 - E. credit allowance will be made Interruptions of service resulting from Carrier performing routine maintenance.

2.6. Termination or Denial of Service by Carrier

The Carrier may, after providing Customer or Α. Subscriber with an opportunity to cure and upon ten (10) days written notice to the Customer or Subscriber, without liability of any nature, temporarily deny, terminate, or suspend service to any Customer or Subscriber:

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in the event such Customer or Subscriber or his agent wilfully damages Carrier's equipment, interferes with use Carrier's service by other customers of the Carrier, unreasonably places capacity demands upon Carrier's facilities or service; or violates any statute or provision of law, or any rule or regulation of any state or federal regulatory agency relating PURSUANT TO 807 KAR 5:011. communications, or otherwise fails to comply with the provisions of this tariff

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or applicable law, or;

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2. Rules and Regulations (Cont'd)

2.6. Termination or Denial of Service by Carrier (Cont'd)

A. (Cont'd)

- 2. in the event a Customer or Subscriber becomes insolvent, is the subject of any formal legal proceeding commenced in a court involving a voluntary or involuntary petition or proceeding in bankruptcy, seeks protection or relief from creditors in a formal legal proceeding after a filing for such relief, or executes an assignment for the benefit of creditors; or
- in the event that Carrier determines that any service is being used fraudulently or illegally, whether by a Customer or Subscriber or any other person.
- B. Carrier reserves the right to discontinue the use of any code provided to a customer of its MTS service and to substitute another code for such Customer or Subscriber's use.

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2. Rules and Regulations (Cont'd)

2.7. Cancellation by Customer or Subscriber

If a Customer or Subscriber orders services requiring special facilities dedicated to the Customer or Subscriber's use and then cancels his order before the service begins, before completion of any minimum service periods associated with such special facilities ordered by Carrier or before completion of some other period mutually agreed upon by the Customer or Subscriber and Carrier, a charge will be made to the Customer or Subscriber for the non-recoverable portions of expenditures or liabilities incurred expressly on behalf of the Customer or Subscriber by Carrier and not fully reimbursed by installation and monthly charges. based on such an order, any construction has either begun or been completed, but no such services provided, the non-recoverable cost of such construction shall be borne by the Customer or Subscriber.

2.8. Special Services

2.8.1. General

For the purpose of this tariff, a Special Service is deemed to be any service requested by the Customer or Subscriber for which there is no prescribed rate in this tariff. Special Services charges will be developed on an individual case basis and may be established by contract between Carrier and the Customer or Subscriber. Such contract or ICB rates will be filed with the Commission for its approval required by applicable rules regulations.

2.8.2. Basis for Charges

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Special Service charges will be based on the estimated cost of furnishing such services including the cost of operating and maintaining such a service, the cost of equipment and materials used in provided such a service, the cost of installation including engineering, labor, supervision, transportation, and the cost of any other specific item associated with the particular Special Service request.

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Rules and Regulations (Cont'd)

2.8. Special Services (Cont'd)

2.8.3. When Applicable

Special Services rates apply in the following circumstances:

- A. If at the request of the Customer or Subscriber, Carrier obtains facilities not normally used to provide service to its Customer or Subscribers;
- B. If at the request of the Customer or Subscriber, Carrier provides technical assistance not normally required to provide service;
- C. Where special signaling, conditioning, equipment, or other features are required to make Customer or Subscriber-provided equipment compatible with Carrier service;
- D. When at the specific request of the Customer or Subscriber installation and/or routine maintenance is performed outside of the regular business hours. Such charges will be based upon the actual labor, material, and other costs incurred by, or billed to Carrier in the provision of the particular Special Service.
- E. If installation and/or routine maintenance is extended beyond normal business hours at the request of the Customer or Subscriber and these circumstances are not the fault of Carrier, Special Service charges may apply. Such circumstances include, but are not limited to, stand-by in excess of one-hour, weekend, holiday or night time cut-over, and additional installation testing in excess of the normal testing required to provide service.

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SECTION 9 (1)

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BY:

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Steven Chrust, President 100 W. Lucerne Circle Orlando, Florida 32801 Am Must

Rules and Regulations (Cont'd) 2. 2.9. Special Pricing Arrangements

Customized service packages and competitive pricing arrangements at negotiated rates may be furnished on a case-by-case basis in response to requests by Customers for proposals or for competitive bids. Services offered under this tariff provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the tariff. Specialized rates or charges will be made available to similarly situated customers on a nondiscriminatory basis. Such contracts will be filed with the Commission as required.

2.10. System Maintenance and Installation

A. General

- The facilities used by the Carrier in 1. providing services pursuant to this tariff shall be maintained by the Carrier. The Customer or Subscriber shall maintain all apparatus and equipment provided by it.
- In the event that system requires the material interruption of services, to the extent possible, the Carrier will notify Customer or Subscriber prior to such interruption. No credit will be allowed for any interruption during such system maintenance.

Description of Non-Routine Maintenance В. and Installation

Maintenance and/or installation services are separated into routine and non-routine services.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

Non-routine maintenance and installation shall include the following:

(a) maintenance problems resulting from equipment provided by persons other than the Carrier,

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Elma falla PUBLIC SERVICE COMMISSION MANAGER (b) maintenance problems for which Customer or Subscriber or its agent specifically requests a dispatch of Carrier personnel, but no trouble is found in the Carrier's facilities.

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2. Rules and Regulations (Cont'd)

2.11. Inspection, Testing and Adjustment

- A. Carrier may, upon reasonable notice, make such tests and inspections as may be necessary to investigate the installation, operation or maintenance of the Customer, Subscriber or Carrier's equipment or connecting facilities. The Carrier may interrupt service at any time, without penalty or liability to itself, where necessary to prevent improper use of service, equipment, facilities, or connections.
- B. Upon reasonable notice, the facilities and equipment provided by the Carrier shall be made available to Carrier for such tests and adjustments as may be necessary for their maintenance in a condition satisfactory to Carrier. No interruption allowance will be will be granted for the time during which such tests and adjustments are made, unless such interruption exceeds twenty-four (24) hours in length.

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SECTION III

3. <u>General Classification and Description of AMNEX's</u> <u>Communication Service</u>

3.1 <u>800 Service</u>

General Description - 800 Service is a one way switched, inbound service which permits inward 800 number calling from any location in the state to the Customer's designated location. All charges are billed to the Customer, and all calls are toll free to the calling party. 800 service is available from any location within the Service Points set forth in Section 3.5. Calls are billed in six (6) second increments with a minimum call duration of thirty (30) seconds. Customers are subject to a monthly maintenance charge for each 800 number terminated to their designated location.

New Customers subscribing to 800 Service for one year are eligible to receive a 100% discount off the thirteenth month's invoice. The discount will appear as a credit on the Customer's thirteenth invoice. The credit will be equal to the average of the previous twelve (12) months' billing. The maximum credit per customer is \$500.00. Discounts are provided on intrastate and interstate traffic. The discount is available only during the first year of service. Accounts must remain active for the entire 12 month period in order to qualify for the discount; accounts which terminate before the end of year do not receive any discounts or credit.

3.2 Dialed Access Switched Services

General Description - Dialed Access Switched Services are measured use, full time services and are offered on a monthly basis, utilizing intercity communications facilities. When appropriate access arrangements exist, services are available switched presubscription (equal access) basis. Otherwise, the services require that a Customer access the AMNEX network via a seven-digit (950-0370) toll-free access number, or with an AMNEX-provided automatic dialing device. cities where AMNEX does not have a point of presence, all access to the network will be via an "800" number provided to customers. Customers using the "800" number to access AMNEX will pay rates for the service associated COMMISSION with their authorization code. Depending upon OF KENTUCKYI) service option chosen by the Customer or Subscribe CTIVE charges for the use of the Carrier's communications

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facilities may be based upon the time of day, the total

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3. <u>General Classification and Description of AMNEX's</u> <u>Communication Service</u> (Cont'd)

3.2 <u>Dialed Access Switched Services</u> (Cont'd)

minutes the Customer utilizes such facilities and the distance of each call.

(W)

Carrier may occasionally offer promotional discounts. Such discounts will be for a specified period of time, will not exceed published rates, will be offered to all qualifying Customers on a non-discriminatory basis, and will be filed with the Commission.

3.2.1. Standard AMNEX Omni Service

Standard Omni Service is available from any location within the Service Location Areas, and originates over AMNEX's switched access facilities. Standard AMNEX Omni Service is equivalent to the Message Telecommunications Services provided by other interexchange carriers.

3.2.2 Preferred AMNEX Omni Service

Preferred Omni Service is available from any location within the Service Location Areas, to Customers with a usage range of \$500.00 to \$2,500.00 per month and is provided over AMNEX's switched access facilities. Preferred Omni Service provides additional discounts over Standard Omni Service.

3.2.3. Ultra AMNEX Omni Services

Ultra Omni Service is available from any location within the Service Location Areas to Customers with a usage range of \$2,500.00 to \$5,000.00 per month and is provided over AMNEX's switched access facilities. Ultra Omni Service provides additional discounts over Preferred Omni Service.

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3. <u>General Classification and Description of AMNEX's</u> Communication Service (Cont'd)

3.2 <u>Dialed Access Switched Services</u> (Cont'd)

3.2.4 Platinum Direct Dial 1+ Service

Platinum Direct Dial 1+ Service commercial service offering designed for business customers with average monthly usage of \$500.00 per month. Platinum Direct Dial 1+ Service is available from any location within the Service Points set forth in Section 3.5 and is provided over AMNEX's switched access facilities. It is similar to Standard AMNEX Omni Service except that a flat rate per minute is charged, regardless of the actual distance of the call. Calls are billed in six second increments with a minimum call duration of thirty (30) seconds. No monthly minimums apply.

A minimum service commitment of one year is New Customers subscribing to required. Platinum Direct Dial 1+ Service for one year are eligible to receive a 100% discount off the thirteenth month's invoice. The discount will appear as a credit on the Customer's thirteenth invoice. The credit will be equal to the average of the previous twelve (12) The maximum credit per months' billing. customer is \$500.00. Discounts are provided on intrastate and interstate traffic. discount is available only during the first year of service. Accounts must remain active for the entire 12 month period in order to qualify for the discount; accounts which terminate before the end of the first year do not receive any discounts or credit.

3.2.5 Platinum Plus Service

Platinum Plus Service is a commercial service offering designed for business customers with monthly usage exceeding \$500.00 per month. Platinum Plus Service is available from any location within the Service Points Struct Commission in Section 3.5 and is provided over the provided over the provided over the provided access network. It is simple to Platinum Service except that volume discounts are available for usage exceeding \$500.00 per FEB 6 1994

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General Classification and Description of AMNEX's 3. Communication Service (Cont'd)

Dialed Access Switched Services (Cont'd)

Platinum Plus Service (Cont'd) 3.2.5

month, based on the additional dollar amount of usage per month. Calls are billed in six second increments with a minimum call duration of thirty (30) seconds. No minimum service commitment periods apply.

Bronze Direct Dial 1+ Service 3.2.6

Bronze Direct Dial 1+ Service is designed for residential and small business customers with usage of less than \$500.00 per month. Direct Dial 1+ Service is available from any location within the Service Points set forth in Section 3.5 and is provided over AMNEX's switched access facilities. It is similar to Standard AMNEX Omni Service except that a flat rate per minute is charged, regardless of the actual distance of the call. Volume discounts are available based on the dollar amount of Calls are billed in six usage per month. second increments with a minimum call duration of thirty (30) seconds.

3.2.7 Ultra Aggregator Service

Service allows Ultra Aggregator Subscribers to utilize AMNEX's switched access network for direct dialed or sent paid calls originating at their premises. Ιt available from any location within the Service Points set forth in Section 3.5 and over AMNEX's switched provided It is similar to Standard AMNEX facilities. Omni Service except that a flat rate per minute is charged, regardless of the actual distance of the call. Calls are billed in six second increments with a minimum call duration of thirty (30) seconds.

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Material on this page was previously found on Sheet No. FEB 16 1994

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General Classification and Description of AMNEX's 3. Communication Service (Cont'd)

Dialed Access Switched Services (Cont'd)

3.2.8 Premium Aggregator Service

Premium Aggregator Service is designed for Private Payphone Subscribers who utilize AMNEX's switched access network for direct dialed or sent paid calls originating at their premises and wish to control fraudulent calling. It is similar to Ultra Aggregator Service except that it is available only to private payphone operators who select AMNEX as their primary operator service provider. Subscribers to Premium Aggregator Service will be required to establish a threshold amount of monthly usage (in dollars) for each telephone number connected to the AMNEX network. threshold amounts must be established After receipt of the written writing. threshold amounts, AMNEX will monitor the usage on each of the Subscriber's telephone lines and discontinue direct dialed service on any line whose established threshold amount Service exceeded. discontinued within 96 hours of the time the established threshold amount is exceeded. AMNEX will notify the Subscriber after service is discontinued on a particular line and the Subscriber will then have the option of asking AMNEX to reinstate service to that line. Subscriber shall be responsible for charges incurred prior to the time AMNEX discontinues service or for 96 hours after the established threshold amount is exceeded, whichever is shorter. In any event, the Subscriber shall not be responsible for any charges incurred more than 96 hours after the established threshold amount has been exceeded on any particular line.

Premium Aggregator Service is available from any location within the Service Points set forth in Section 3.5 and is provided over AMNEX's switched access facilities A flat rate per minute is charged, regardless particles actual distance of the call. Calls are billed in six (6) second increments with a minimum call duration of thirty (30) seconds.

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- 3. <u>General Classification and Description of AMNEX's Communication Service</u> (Cont'd)
 - 3.3. RESERVED FOR FUTURE USE

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General Classification and Description of AMNEX's 3. Communication Service (Cont'd)

3.4. Travel Services

Travel Card Service 3.4.1.

AMNEX's Travel Card allows a Customer to access the features and functionality of the AMNEX network from any touch tone phone by dialing an 800 number. Customers are issued a personalized AMNEX Travel Card which contains an Authorization Code identifying them as an AMNEX Travel Card Customer and which is validated at each access to control fraud. After the Authorization Code has passed validation, Customers can select from a menu of basic and enhanced calling features including dialed switched access calling, conference calling, message delivery, and an array of informational services. All travel card calls billed on a per minute basis are subject to a oneminute minimum and are billed in 6 second increments thereafter.

Existing Travel Card Customers are eligible to earn a referral credit for each new Travel Card Customer they refer to AMNEX. Referral credits will appear on the Customer's Travel Card statement at the billing cycle immediately following the issuance of the referred Customer's first bill. Customers can earn referral credits up to a maximim of \$200.00 in any twelve (12) month period.

Dialed Switched Access Calling 3.4.1.1

Customers may use the AMNEX Travel Card to complete dialed switched access calls from any touch tone phone within the state by dialing an 800 number. Upon hearing the tone, the Customer enters the Authorization Code contained on the Travel Card. If the code is authorized, a second tone prompts the Customer to enter the destination number and Customers can select from the call is connected. two rate options. Option A carries a higher rate per minute of use during the Day time period but volume discounts are applied when Day time period usage is \$100.00 or more per month. Option B has a lower rate per minute of use in the Day time period, but no volume discounts. Public Service COMMISSION option, live operator assistance in placing call is available for an additional charge.

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General Classification and Description of AMNEX's Communication Service (Cont'd)

3.4. Travel Services (Cont'd)

Travel Card Service (Cont'd)

Conference Service 3.4.1.2

Conference service allows Customers to communicate with two or more called stations simultaneously. Customers may establish a conference call between a calling station and up to seven called stations without the use of a live operator. All stations on the conference call may communicate with each other. Customers access the conference feature by dialing AMNEX's 800 number from any touch tone phone within the state. Upon hearing the tone, the Customer enters the Authorization Code contained Travel Card. If the code is authorized, a second tone alerts the Customer to dial the star (*) sign followed by a specified digit.

If the Customer fails to enter a digit within four (4) seconds of the second tone, the Customer will be connected to a menu which, through voice welcome prompts, will provide instructions for accessing the conference service feature.

connected with the conference service feature, voice prompts provide setting uρ instructions for activating the conference call.

Usage charges apply between the calling station and each called station on the conference call. All charges associated with the conference call will be billed Customer's Travel the Authorization Code.

Chargeable time for PUBLIC SERVICE COMMISSION begins when connection is established between that station and the calling station.

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General Classification and Description of AMNEX's 3. Communication Service (Cont'd)

3.4. Travel Services (Cont'd)

Travel Card Service (Cont'd) 3.4.1.

Conference Service (Cont'd) 3.4.1.2

Chargeable time ends on any connection when either the calling station or the called station hangs up.

Message Delivery Service 3.4.1.3

Message Delivery Service allows Customers to pre-record messages to be delivered to a designated phone number for up to four Customers access the message hours. delivery feature dialing AMNEX's 800 number from any touch tone phone within the state. Upon hearing the tone, the Customer enters the Authorization Code contained on the Travel Card. If the code is authorized, a second tone alerts the Customer to dial the star (*) sign followed by a specified digit. If the Customer fails to enter a digit within four (4) seconds of the second tone, the Customer will be connected to a welcome menu which, through voice prompts, will provide instructions for accessing the message delivery feature.

Customers are then connected to a menu which prompts them to record a message of up to two minutes in duration, and specify the date, time and telephone number to which the message should be delivered. AMNEX will attempt to deliver the message to the designated number for four (4) hours, at twenty (20) minute intervals.

The service is billed on a flat rate per call basis. All charges associated with the message delivery BURGE COMMISSION be billed to the Customer of KENTOCKYL Card Authorization Code. EFFECTIVE

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3. <u>General Classification and Description of AMNEX's</u> <u>Communication Service</u> (Cont'd)

3.4. Travel Services (Cont'd)

3.4.1. <u>Travel Card Service</u> (Cont'd)

3.4.1.4 Informational Services

The Informational Service feature allows Customers to select from a menu of five information different Customers access the information service menu by dialing AMNEX's 800 number from any touch tone phone within the state. Upon hearing the tone, the Customer enters the Authorization Code contained If the code is on the Travel Card. authorized, a second tone alerts the Customer to dial the star (*) sign followed by a specified digit. If the Customer fails to enter a digit within four (4) seconds of the second tone, the Customer will be connected to a welcome menu which, through voice prompts, will provide instructions for accessing the informational services feature.

Customers are then connected to a menu which prompts them to enter the number of the information source they wish to access.

The service is billed on a flat rate per minute of use basis. All charges associated with the informational service will be billed to the Customer's Travel Card Authorization Code.

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Amy S. Gross, Vice President - Republic SERVICE COMMISSION MANAGER

3. <u>General Classification and Description of AMNEX's</u> <u>Communication Service</u> (Cont'd)

3.4. <u>Travel Services</u> (Cont'd)

3.4.2 <u>AMNEX Operator Services</u>

General Description - AMNEX provides assistance services operator InterLATA Intrastate calls. This Service enables Customers and Authorized Users to place operator assisted calls from the Customer or Subscriber's premises. Service is available on full-time basis, 24 hours a day, 7 days a week. Terminal equipment accessing AMNEX services will operator assisted calls designated AMNEX switches served by AMNEX operator centers. Calls requiring operator intervention such as collect, third party bill, person to person and certain calling/credit card calls will be routed to an operator position by the processor. AMNEX operators and automated interfaces will answer each call by identifying the service as that of AMNEX. The operator

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100 W. Lucerne Circle Orlando, Florida 32801

General Classification and Description of AMNEX's 3. Communication Service (Cont'd)

3.4. Travel Services (Cont'd)

AMNEX Operator Services (Cont'd) 3.4.2

will collect billing information and perform validation and call acceptance functions. If the call is authorized, the operator will release the call for completion and call timing will be performed in the processing switch. Automated interface calling card and credit card calls, i.e., where Authorized User dials all of the digits required to route and bill the call, are validated through an automated interface and if authorized will be completed without operator intervention.

Classification of Call Types - Operator 3.4.2.A Assistance Charges

- Customer Dialed Calling/Credit Card: apply in lieu of Operator Station charges and in addition to the Measured Usage Charge for calls billed to a calling card or credit card where the Authorized User dials all of the digits required to route and bill the call.
- Operator Station: charges apply in 2. addition to the Measured Usage Charge for calls requiring operator Unless otherwise assistance. tariffed, Operator Station charges encompass Collect, Third Number and Calling Card or Credit Card calls that require assistance PUBLIC SERVICE COMMISSION operator. OF KENTUCKY

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3. <u>General Classification and Description of AMNEX's</u> <u>Communication Service</u> (Cont'd)

3.4. <u>Travel Services</u> (Cont'd)

- 3.4.2 AMNEX Operator Services (Cont'd)
- 3.4.2.A <u>Classification of Call Types Operator Assistance Charges</u> (Cont'd)
 - 3. Third Number Bill: charges apply in addition to the Measured Usage Charge and, where tariffed as a separate charge, in lieu of Operator Station charges, for calls billed to a number other than the calling number or called number.
 - 4. <u>Person to Person</u>: charges apply in addition to the Measured Usage Charge and in lieu of Operator Station charges for calls completed on a person to person basis.

3.4.2.B <u>Definitions - Operator Assisted Call Types</u>

3.4.2.B.1. Collect Call

A billing arrangement by which the charge for a call may be charged to the called party, provided the called party accepts the charge.

3.4.2.B.2. Credit Card Call

A billing arrangement by which a call may be charged to an authorized credit card number, such as Mastercard, Visa, or American Express.

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General Classification and Description of AMNEX's 3. Communication Service (Cont'd)

3.4. <u>Travel Services</u> (Cont'd)

3.4.2 AMNEX Operator Services (Cont'd)

Third Number Call 3.4.2.B.3.

A call for which charges are billed to a third party telephone number which is neither the originating nor terminating number. An operator's intervention is required to record telephone number to which the charges are to be billed and to obtain agreement from the third party to accept the charges.

Person to Person Call 3.4.2.B.4.

PUBLIC SERVICE COMMISSION OF KENTUCKY **EFFECTIVE**

3.4.2.B.5.

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George falle PUBLIC SERVICE COMMISSION MANAGER A service whereby the person originating the call specifies to the Company operator a particular person to be reached.

Calling Card Call

A billing arrangement by which a call may be charged to a card issued by Local Exchange Companies and which enables users to bill telephone calls to accounts established with the Local Exchange Company.

3.5. Service Points

Carrier intends to provide originating service throughout the Commonwealth, in all areas where service has been established by the Carrier. Terminating service is provided in all areas of the Commonwealth.

With respect to operator assisted services, service is provided only on an interLATA basis for both originating and terminating service points.

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General Classification and Description of AMNEX's Communication Service (Cont'd)

3.6 Measurements

Time-of-Day Rate Period 3.6.1

Daytime Rates - Daytime rates apply Monday through Friday 8:00 a.m. through 5:00 p.m.

Evening Rates - Evening rates apply Sunday through Friday 5:00 p.m. through 11:00 p.m.

Night/Weekend - Night and Weekend rates apply Sunday through Thursday 11:00 p.m. through 8:00 a.m., and from 11:00 p.m. Friday through 5:00 p.m. Sunday.

Holiday Rates 3.6.2

During the following officially recognized holidays, Evenings Rates will be applicable during all hours, except for hours when a lower rate (i.e. Night/Weekend) is applicable.

New Year's Day Memorial Day Independence Day

Labor Day Thanksgiving Day Christmas Day

Timing of Calls 3.7

All calls, including "ring-busy" or "ring-no-Α. answer" calls are timed by the Carrier in tenths of a minute unless otherwise stipulated by the Carrier. Customers or Authorized Users will not be billed for uncompleted calls and if charged in error, will be refundable to the Customer or Authorized User. Timing begins at the "starting event" and ends at the "terminating event", unless otherwise specified. Time between the starting event and the terminating event is the call duration. The minimum call duration for a completed call is seven-tenths (0.7) of one minute.

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PURSUANT TO 807 KAR 5:011 minal experiences an "Incoming Signaling Protocol Successful", i.e. upon the coincided and the trunk.

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General Classification and Description of AMNEX's 3. Communication Service (Cont'd)

3.7 Timing of Calls (Cont'd)

- C. The terminating event occurs when the Carrier's terminal receives a signal from the local exchange telephone company that either the calling party or the called party has hung up.
- All calls are timed from the starting event to the D. terminating event. Upon access to the Carrier's telecommunication equipment, the call placed is billed from the point it is answered, or if unanswered, from the seventh (7) ring (after fortytwo [42] seconds) until CARRIER detects the terminating event. Carrier will give credit for any uncompleted call that is billed inadvertently.

3.7.1. Computation of Distance

- A. All calls are rated on the basis of airline mileage locations of the caller and the called party, regardless of the call's routing.
- Airline mileage is obtained by using the "V" and "H" coordinates assigned to each point and contained in AT&T's current tariff on with the Kentucky Public Service To determine the airlines Commission. distance between any two cities, proceed as follows:
 - i Obtain the "V" and "H" coordinates for each city. The "V" coordinate is the first four digits in the "VH" column. The "H" coordinate is the next four digits. PUBLIC SERVICE COMMISSION OF KENTUCKY **EFFECTIVE**

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3. <u>General Classification and Description of AMNEX's</u> <u>Communication Service</u> (Cont'd)

3.7 <u>Timing of Calls</u> (Cont'd)

3.7.1. Computation of Distance (Cont'd)

- ii Obtain the difference between the "V" coordinates of each of the cities. Obtain the difference between the "H" coordinates.
- iii Square each difference obtained in step
 ii above.
- iv Add the square of the "V" difference and the "H" difference obtained in step iii above.
- v Divide the sum of the square by 10. Round to the next higher whole number if any fraction is obtained.
- vi Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

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SECTION IV

4. Rates

(T)800 Service

Mileage

Evening Night/Weekend Day Range (R) \$.1750 \$.2000 \$.1850 N/A

Monthly Recurring Charge: \$10.00 per 800 number

AMNEX Omni Services

(T) Standard AMNEX Omni Service 4.2.1

Night/Weekend Evening Mileage Day Ea. Min. Ea. Min. Ea. Min. Range \$.0984 \$.1230 0-20 \$.1640 .1156 .1383 21-40 .1844 .1291 .1603 41-110 .2137 .1741 .1389 111-190 .2321 .1843 .1494 191-290 .2476 .1569 .1961 291-430 .2615

(T)Preferred AMNEX Omni Service 4.2.2

Mileage <u>Range</u>	Day <u>Ea. Min.</u>	Evening <u>Ea. Min.</u>	Night/Weekend Ea. Min.
0-20	\$.1541	\$.1155	\$.0924
21-40	.1733	.1299	.1039
41-110	.2008	.1506	.1204
111-190	.2181	.1635	.1308
191-290	.2327	.1745	.1396
291-430	.2458	.1843	.1474

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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FEB 6 1994

PURSUANT TO 807 KAR 5:011. SECTION 9 (1)

BY:

Date Effective: Feb. 6, 1994 Date of Issue: Jan. 7, 1994

Issued By:

Amy S. Gross, Vice President - Regulatory 100 W. Lucerne Circle, Suite 100

4.2 AMNEX Omni Services (Cont'd)

4.2.3	<u>Ultra AMNEX Omni</u>	Service		(1)
Mileage <u>Range</u>	Day <u>Ea. Min.</u>	Evening <u>Ea. Min.</u>	Night/Weekend <u>Ea. Min.</u>	
0-20 21-40	\$.1443 \$.1622	.1082 .1216	\$.0895 .0973	
41-110	.1880	.1412	.1128	
111-190	.2042	.1531	.1225	
191-290	.2178	.1633	.1306	
291-430	. 2452	.1839	.1471	

4.3 Platinum Services

4.3.1 Platinum Direct Dial 1+ Service

vice (T)

Mileage <u>Range</u>	<u>Day</u>	Evening	Night/Weekend
N/A	\$.1500	\$.1500	\$.1500

4.3.2 Platinum Plus Service

(1)

(T)

Mileage Range	_	Usage Per Month Rate per minute			
			Day	<u>Evening</u>	Nght/Wknd
N/A	\$	0 - \$ 500.00	\$.1500	.1500	.1500
	5	00.01 - 1,500.00	.1400	.1400	.1400
	1,50	0.01 - 10,000.00	.1300	.1300	.1300
	10,000	.01 - 100,000.00	.1200	.1200	.1200
	100,000	.01 +	.1150	.1150	.1150

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Issued By:

Amy S. Gross, Vice President - Regulatory 100 W. Lucerne Circle, Suite 100

4.4 Bronze Direct Dial 1+ Service

Mileage Usage Per Range Month		Rate pe	r minut	<u>e_</u>	
			<u>Day</u>	Eve.	Nght/wknd
N/A	\$	0 - \$ 150.00	\$.1700	.1700	.1700
		150.01 - 300.00	.1650	.1650	.1650
		301.00 - 500.00	.1600	.1600	.1600
		500.01 +	.1550	.1550	.1550

4.5 Ultra Aggregator Service

Mileage <u>Range</u>	<u>Day</u>	<u>Evening</u>	Night/Weekend
N/A	\$.1431	\$.1286	\$.0935

4.6 Premium Aggregator Service

Mileage <u>Range</u>	<u>Day</u>	Evening	Night/Weekend
N/A	\$.13	\$.13	\$.13

PUBLIC SERVICE COMMISSION OF KENTUCKY **EFFECTIVE**

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FEB 6 1994

PURSUANT TO 807 KAR 5:011, SECTION 9 (1)

PUBLIC SERVICE COMMISSION MANAGER

Material on this page was previously found on Sheet No. 34 Material previously on this page can now be found on Sheet No. 34.2

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Issued By:

Amy S. Gross, Vice President - Regulatory 100 W. Lucerne Circle, Suite 100

4.7. Travel Card Service

4.7.1 <u>Dialed Switched Access Calling</u>

4.7.1.A. Option A

4.7.1.A.1.

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Mileage	Day	Evening	Night/Weekend
<u>Range</u>	<u>Ea. Min.</u>	<u>Ea. Min.</u>	Ea. Min.
N/A	.27	.25	.25 (I)

4.7.1.A.2. Travel Card Surcharge

The following charges apply in addition to the Measured Usage Charge above:

Measured Usage Charges

Operator Assisted Surcharge: \$1.25 per call

4.7.1.A.3. <u>Volume Discounts</u>

The following discounts are available for Customers whose total day time period usage is \$100.00 or more in any given month. Discounts are applied on a tiered basis as set forth below:

Doll	ars	of
<u>Use</u>	Per	<u>Month</u>

Percent Discount

usage between \$ 0.00 and \$ 99.00		0%
segments of usage between \$100.00	and \$249.00	28
segments of usage between \$250.00		4%
segments of usage between \$750.00	and \$999.00	6%
segments of usage over \$1000.00		8%

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

FEB 6 1994

PURSUANT TO 807 KAR 5:011. SECTION 9 (1)

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Issued By:

Amy S. Gross, Vice President - Regulatory 100 W. Lucerne Circle, Suite 100 Orlando, Florida 32801

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Rates (Cont'd)

4.7. Travel Card Service

4.7.1 Dialed Switched Access Calling

4.7.1.B. Option B

4.7.1.B.1.

· ·			
Mileage	Day	Evening	Night/Weekend
Range	Ea. Min.	Ea. Min.	Ea. Min.

N/A .25 .25 .25

> 4.7.1.A.2. Travel Card Surcharge

The following charges apply in addition to the Measured Usage Charge above:

Measured Usage Charges

Operator Assisted Surcharge: \$1.25 per call

4.7.1.C. Referral Credits

Referral Credits apply as set forth below for each new Travel Card Customer referred by an existing Travel Card Customer:

Per Travel Card Customer Referred: \$20.00

PUBLIC SERVICE COMMISSION OF KENTUCKY **EFFECTIVE**

FEB 6 1994

PURSUANT TO 807 KAR 5:011. SECTION 9 (1)

Elong falle PUBLIC SERVICE COMMISSION MANAGER

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Issued By: Amy S. Gross, Vice President - Regulatory

100 W. Lucerne Circle, Suite 100

M

Rates (Cont'd)

4.7 <u>Travel Card Service</u> (Cont'd)

4.7.2. Conference Service

4.7.2.A. <u>Measured Usage Charges</u>

The following charges apply per calling and per called station:

Day:	Mileage <u>Range</u>	First <u>Minute</u>	Each Additional Minute
	N/A	\$1.75	\$0.44
Evening:	Mileage <u>Range</u>	First <u>Minute</u>	Each Additional Minute
	N/A	\$1.75	\$0.44
Night/: Weekend	Mileage <u>Range</u>	First <u>Minute</u>	Each Additional Minute
	N/A	\$1.75	\$0.44

Note: The Travel Card Surcharge set forth in Section 4.7.1.B, above does not apply.

Message Delivery Service

4.7.3.A <u>Usage Charges</u>

Rate per message to be delivered

Note: The Travel Card Surcharge set forth in Section 4.7.1.B, above does not apply.

Informational Services 4.7.4.

Usage Charges 4.7.4.A

Mileage	Day	Evening	Night/Weekend
Range	Ea. Min.	Ea. Min.	Ea. Min.
-			PUBLIC SERVICE COMMISSION
N/A	.48	.48	.48 OF KENTUCKY
2., 22			EFFECTIVE

Note: The Travel Card Surcharge set forth in Section 4.7.1.B, above does not apply 1994 M

Material on this page was previously found on Sheet No. 34.2 TO 807 KAR 5:011. SECTION 9 (1)

Date of Issue: Jan. 7, 1994 Date Effective: Feb. 6,

Amy S. Gross, Vice President - Regulatory Issued By: 100 W. Lucerne Circle, Suite 100

4.8 Method of Applying Rates

- 1. Calls that begin in one rate period and terminate in another will be billed for the entire call duration at the rate applicable at the commencement of the call.
- 2. Unless specified otherwise in this tariff, for billing purposes the duration of each call will be rounded off to the nearest higher minute.
- 3. The following charge shall apply to all classes of service when the Company acts as the Customer's agent for arranging access services:

Per Request/Per Service Point.....\$100

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 14 1991

PURSUANT TO 807 KAR 5:011. SECTION 9 (1)

PUBLIC SERVICE COMMISSION MANAGER

Date of Issue: June 3, 1991 Date Effective: May 14, 1991

Issued By:

Steven Chrust, President 100 W. Lucerne Circle Orlando, Florida 32801 And Many

4.9 AMNEX Operator Service

4.9.1 Measured Usage Charges

Day Rates

1st Min.	Each Add'l
.2200 (R)	.1800
.2200	.1800
.2200	.1900 (R)
.2200	.1900
.2500	.2500
.2900	.2900
.2900	.2900
.2900	.2900
.3400	.3400
.3400 (R)	.3400 (R)
	.2200 (R) .2200 .2200 .2200 .2500 .2900 .2900 .2900

Evening Rates

<u>Mileage</u>	<u>1st Min.</u>	Each Add'l
1-10	.1694 (R)	.1284
11-16	.1694	.1284
17-22	.1694	.1463 (R)
23-30	.1694	.1463
31-55	.1925	.1925
56-85	.2233	.2233
86-124	.2233	.2233
125-196	.2233	.2233
197-292	.2618	.2618
293-430	.2618 (R)	.2618 (R)

Night/Weekend Rates

<u>Mileage</u>	<u>1st Min.</u>	Each Add'l
1-10 11-16 17-22 23-30 31-55 56-85 86-124	.1342 (R) .1342 .1342 .1342 .1525 .1768	.1050 .1050 .1159 (R) .1159 .1525 .1768
125-196 197-292 293-430	. 1768 . 1768PUBLIC SERVI . 2000 OF KE . 2000 (R)	CE COMMISSION

MAR 1 8 1993

Date of Issue: February 16, 1993 DatePURSUANT 10807 MARCA 18, 1993

Issued By:

Amy S. Gross, Vice President-Begulards
100 W. Lucerne Circle
Orlando, Florida 32801

4.9 AMNEX Operator Service (Cont'd)

4.9.1 Measured Usage Charges (Cont'd)

The following charges apply in addition to the Measured Usage Charge above:

1.	Customer Dialed Calling or Credit Card	\$0.80	
2.	Operator Dialed Calling Card Station	\$2.15	(I)
3.	Collect	\$2.15	(I)
4.	Bill to Third	\$2.25	(I)
5.	Person to Person	\$4.50	(I)
6.	Operator Dialed Surcharge*	\$1.00	

* Operator Dialed Surcharge applies in addition to the Operator Service Charge for Operator Station (operator dialed 0-) collect, billed to third number calls and Person-to-Person (operator dialed 0-) collect, billed to third number calls.

4.9.2. <u>Labeling and Consumer Appeals</u>

Subscribers to the Carrier's operator services shall be required to post the Carrier's consumer information (as may be specified or required by the Commission) on all telephones or at all locations served. Subscribers whose telephones are connected to the Carrier's operator services and who violate this section shall be subject to immediate termination of service after 20 days notice.

Any Authorized User who has a dispute with the Carrier can file a complaint with the Carrier by calling its toll free number, 1-800-366-2850 or by writing to the Carrier at 100 W. Lucerne Circle, Orlando, FL 32801. Authorized Users also have a right to submit any dispute concerning intra-state calls to the Commission.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

JUL 27 1995

PURSUANT TO 807 KAR 5:011. SECTION 9 (1)

BY: Quedan C. Marl FOR THE PUBLIC SERVICE COMMISSION

Date of Issue: Jun. 27, 1995 Date Effective: Jul. 27, 1995

Issued By:

Amy S. Gross, Vice President - Regulatory, 100 W. Lucerne Circle, Suite 100

4.9 AMNEX Operator Service (cont'd)

4.9.3. Prohibitions on Blocking and Interception

Except as provided below in non equal access areas, Subscribers whose telephones are connected to the Carrier's operator services shall not block or otherwise intercept access to the local exchange carrier's operators.

All 0 minus calls, that is calls dialed with a zero and no further digits, shall be directed to the local exchange carrier operator.

In equal access areas, "O plus" intraLATA calls shall not be intercepted or blocked by Subscriber's equipment. In non equal access areas, O plus calls may be intercepted by Subscriber's equipment but such equipment shall not block or intercept O minus calls.

Subscribers whose telephones are connected to the Carrier's operator services and who violate this section shall be subject to immediate termination of service after 20 days notice.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

MAY 14 1991

PURSUANT TO 807 KAR 5:011. SECTION 9 (1)

BY: GRAVICE COMMISSION MANAGER

Date of Issue: June 3, 1991 Date Effective: May 14, 1991

Issued By: Steven Chrust, President 100 W. Lucerne Circle Orlando, Florida 32801

And Mande

CUSTOMER SERVICE CENTER: 407-246-123 TOLL FREE: 1-800-366-2

AMERICAN NETWORK EXCHANGE. INC.

ACCOUNT 01-107-078147

** RETURN THIS PORTION **

4/01/92

PAGE

WITH YOUR PAYMENT

TOTAL AMOUNT DUE DUE UPON RECEIPT

\$364.83

The second second

AMNEX, INC.

BOX 0370 TAMPA

FL 33655-0370

INDICATE ADDRESS CHANGES BELOW

904 942-1990

107-078147 TELRITE/VIRGIL HIBNER 698

2000 APALACHEE PKWY, 2ND FLR

TALLAHASSEE FL 32301 Policy College College

AMERICAN NETWORK EXCHANGE, INC.

CUSTOMER SERVICE CENTER: 407-246-12 TOLL FREE: 1-800-366-

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ACCOUNT 01-107-078147

STATEMENT SUMMARY

4/01/92

PAGE

BALANCE FROM LAST STATEMENT PAYMENTS RECEIVED THRU 3/31/92 CREDITS APPLIED THRU 4/01/92

620.92 200-00CR 107.76CR

PAST DUE BALANCE REMAINING

313.16

LONG DISTANCE CHARGES TAXES & OTHER GOVT REQ CHARGES 46.06 5.61

CURRENT CHARGES

51.67

TOTAL DUE

364.83

DUE UPON RECEIPT

AMERICAN NETWORK EXCHANGE, INC.

CUSTOMER SERVICE CENTER: 407-246-12

TOLL FREE: 1-800-366-

OTHER CHARGES & CREDITS ACCOUNT 01-107-078147

4/01/92

PAGE

CHARGES

CREDITS

3/31/92 RATE ADJUSTMENT

107.76CR

TOTAL

107.76

PUBLIC SERVICE COMMISSION 107.76CR OF KENTUCKY

EFFECTIVE

MAY 20 1992

PURSUANT TO 807 KAR 5:011.

SECTION 9 (1)

PUBLIC SERVICE COMMISSION MANAGER

SUTCE CENTER: 407-246-1

AMERICAN NETWORK EXCHANGE, INC.

TOLL FREE: 1-800-366-28

4.02

ACCOUNT 01-107-078147 TAXES & OTHER GCVT REQ CHARGES 4/01/92

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PAGE

TAXES

FEDERAL TAX

FLORIDA GROSS RECEIPTS

FLORIDA SALES TAX

CURRENT TAXES

CHARGES

CREDITS

1.50

1.12

2.99

CURRENT TAXES

5.61

OTHER GOVT REQ CHARGES CURRENT OTHER GOVT REQ CHARGES

.00

TOTAL TAXES & OTHER GOVT REQ CHARGES

5.61

AMERICAN NETWORK EXCHANGE, INC.

CUSTOMER SERVICE CENTER: 407-246-123

NC. TOLL FREE: 1-800-366-2

ACCOUNT 01-107-078147

4/01/92

PAGE

**** NOTICE ****

PERHAPS YOU DID NOT REALIZE THAT YOUR LAST PUBLIC SERVICE COMMISSION STATEMENT WAS STILL UNPAID. YOUR PAYMENT OF KENTUCKY EFFECTIVE

IF YOUR PAYMENT HAS BEEN MAILED, PLEASE ACCEPT
OUR THANKS. MAY 2 0 1992

PURSUANT TO 807 KAR 5:011. SECTION 9 (1)

PUBLIC SERVICE COMMISSION MANAGER

AMERICAN NETWORK EXCHANGE, INC.

CUSTOMER SERVICE CENTER: 407-246-12
TOLL FREE: 1-800-366-

the state of the s and the state of t PAGE ITEMIZED TELEPHONE CALLS 4/01/92 ACCOUNT 01-107-078147 AMOUNT TO PHONE NBR MIN DATE TIME FROM 4.8 1.58 912-686-9292 3/03 12.36P *800 TRAVEL* NASHVILLE GA D 713-493-4424 8.5 2.81 *800 TRAVEL* BUFFALC TX 3/03 12.48P Ü 2.2 .73 404-698-5019 *800 TRAVEL* CHAMBLEE GA 3/05 8.39A D .89 713-493-4424 2.7 3/05 8.42A D *800 TRAVEL* BUFFALO TX .33 Ε 904-562-3629 1.0 3/05 9.43P *800 TRAVEL* TALLAHASSE FL .76 703-734-4456 2.3 *800 TRAVEL* FLS CHURCH VA 3/09 4.03P D FL 904-372-7158 1.2 .40 4.05P D *800 TRAVEL* GAINESYL 3/09 904-372-7158 1.3 .43 3/09 FL D *80C TRAVEL* GAINESVL 4.08P 12.8 4.22 ε *800 TRAVEL* ΜI 616-342-8324 3/17 5.09P KALAMAZ00 *800 TRAVEL* 7.5 2.48 ELYRIA OH 216-323-3247 3/17 5.31P Ε 6.5 2.15 3/18 11.14A FL 407-851-9995 0 *800 TRAVEL* ORLANDO 2.5 • 45 TALLAHASSE FL 904-562-3629 0 TALLAHASSE FL 3/25 10.50A • 9 ۵ TALLAHASSE FL 904-562-3629 -16 TALLAHASSE FL 3/26 11.13A TALLAHASSE FL 904-562-3629 1.3 -23 3/26 12.43P TALLAHASSE FL CUSTOMER SERVICE CENTER: 407-246-1 TOLI EDEE: 1-800-366